

23<sup>rd</sup> August 2018

**Re: - Flood effected areas in Kerala & Karnataka, as declared by the State Government/s –  
Concessions and Relaxations**

**Settlement of Claims:**

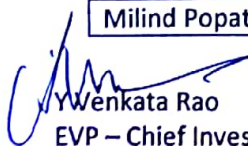
- **Claimant's Statement:**
  - **PMJJBY customers: PMJJBY Claim Form** (form attached) duly filled in and signed by Claimant (Nominee/Appointee)
  - **All other customers: Form A** (form attached) duly filled in and signed by Claimant (Nominee/Appointee)
- **Proof of Death of Life Assured:**
  - Death certificate issued by any Government machinery; **or**
  - Proof of receipt of Compensation / ex-gratia from any Government / Municipal authority, on account of death of the Life Assured, during the Floods / Landslides; **or**
  - Official list of missing persons as maintained by the authorities – in this case, an indemnity bond signed by the claimant stating clearly that the claim amount will be refunded to the company, if the insured person is subsequently found to be alive;
  - Where no proof of death as above is available, an affidavit should be obtained from the Claimant as to the circumstances leading to death, duly authenticated by any Branch Manager of Bank of India or Union Bank of India;
- **Nominee:**
  - Copies of Address & Identity proof, along with a Cancelled cheque leaf or copy of Bank Pass Book.
  - In case ID proof / address proof are lost, certificate from Branch manager of Bank of India / Union Bank of India, confirming the identity and address of the nominee can be submitted.

**Claims Help Desk:** For expeditious settlement of claims and to provide support to the claimants, Help Desk is set up at Corporate Office. Contact Details of the Help Desk:

- Email: [Claims@sudlife.in](mailto:Claims@sudlife.in)
- Call 022 39546218 - Monday to Saturday (between 9.00 AM and 6 PM).

**Nodal Officers:**

Name of the Nodal Officer	Location	Contact Details
Sujesh J S	Trivandram	9946023616 / <a href="mailto:Sujesh.JS@sudlife.in">Sujesh.JS@sudlife.in</a>
Eji George	Ernakulam	9946132598 / <a href="mailto:Eji.George@sudlife.in">Eji.George@sudlife.in</a>
Deepak M P	Kozhikode	9946446040 / <a href="mailto:Deepak.MP@sudlife.in">Deepak.MP@sudlife.in</a>
Arun Sharma	Corporate Office	<a href="mailto:Arun.Sharma@sudlife.in">Arun.Sharma@sudlife.in</a>
Milind Popat	Corporate Office	<a href="mailto:Milind.Popat@sudlife.in">Milind.Popat@sudlife.in</a>

  
Y. Venkata Rao  
EVP – Chief Investment Officer & Shared Services

*We mean life!*

**Star Union Dai-ichi Life Insurance Company Limited**

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